

PRODUCT SERVICE BULLETIN

Issue Date : 23 October 2018

Bulletin Number : PSB-02-2018

Subject : Mandatory inspection.

<u>Compliance</u> : MANDATORY: AT THE NEXT RESERVE REPACK, BUT NO LATER THAN 31 DECEMBER 2019.

Identification : VIGIL II units SN from 16000 to 21999. Applicable serial numbers can be found at <u>https://www.vigil.aero/psb-check/</u>

*** This bulletin does not have any military Vigil SN's ***

Background:

After inspecting a Vigil that had an unexpected activation, a flexible electrical connection inside the Vigil unit was found in a folded state. This caused an unreliable connection that resulted in a unit malfunctioning. To date, over 200 Vigil II units with the same type of flexible connection have been inspected during maintenance, and no other unit has been found with this problem.

In the interest of user safety, AAD wants to inspect all Vigil II units that use the same specific type of flexible connection. This inspection must be made before 31 December 2019.

Compliance: VIGIL II.

To check if your Vigil is concerned, go to: <u>https://www.vigil.aero/psb-check/</u> where you can verify whether this service bulletin is applicable to your Serial Number. The range of possible serial numbers involved is from 16.000 to 21.999, however not all SN's in this range are affected!

Compliance Date:

At the next repack but before 31 December 2019.

Please follow the return RMA procedure on-line at <u>https://www.vigil.aero/servicing</u>.

Cost:

- The shipping cost of the AAD to Belgium or to Vigil America will be the customer's responsibility.
- Standard return shipping to the customer will be at no charge to the customer.
- Repack expenses will be the responsibility of the customer.
- A full unit maintenance procedure and an upgrade to the latest firmware version will be performed on each subject Vigil at no charge to the customer.

- Units which still have their original battery, will have the battery replaced at the standard cost. This will avoid customers having to send their unit back within two years for a battery replacement.

Authority:

Jo Smolders Managing Director

A.A.D. nv/sa

Bd. A. Reyers, 193 1030 Brussels – Belgium – Europe Tel: +32.2.732.65.52 Fax: +32.2.736.06.27 www.vigil.aero – <u>info@vigil.aero</u>

Vigil America, Inc.

1400 Flightline Blvd., Suite C DeLand, FL 32724 Tel: +1.386.736.8464 Fax: +1.386.736.8468 www.vigil.aero - candace@vigilamerica.aero

Distribution of this Advisory Product Service Bulletin shall include, but is not limited to:

- All AAD dealers.
- Parachute Industry Association.
- All identified parachuting publications.
- All identified parachuting Federations and Associations
- All National Aero Clubs, Parachuting Section.
- IPC Technical Committee.